



**U.S. Coast Guard
Standard
Contractor Performance Report**

THIS EVALUATION IS "IN-PROGRESS"

Evaluation Type: Interim		Reporting Period: From: 07/07/2008 To: 08/31/2008	
Host Agency: USCG		Evaluating Organization: USCG	Contracting Office: MLC/ATL(VPL)
Contract Number: [REDACTED]		Order Number:	
Contractor Name and Address: LIGHTSHIP GROUP LLC ASK SERVICES 606 TEN ROD RD NORTH KINGSTOWN, RI 02852-4222 UNITED STATES		[REDACTED]	
Contract Award Date: 06/17/2008	Contract Expiration Date: 08/31/2008		
Description of Requirement: DOCKSIDE REPAIRS TO THE CGC WILLOW (WLB 202) Renew and Calibrate Tank Level Indicators, lean and Disinfect Potable Water Tanks, Clean and Inspect Sewage and Grey Water Collection and Holding Tanks, Clean Sewage and Grey Water Piping System, Clean, Inspect and Test Hot Water Accumulator and Hydro-Pneumatic Tanks, Upgrade Buoy Deck HPU Pump, Clean Shipboard Ventilation Systems, Preserve Sewage and Grey Water Collection and Holding Tanks, Clean and Inspect Lube Oil Tanks (Includes Disposal			

RATINGS

Quality of Product or Service

0=Unsatisfactory 1=Poor 2=Fair 3=Good 4=Excellent 5=Outstanding

Rating: 4 - Excellent

There are no quality issues, and the Contractor has substantially exceeded the contract performance requirements without commensurate additional costs to the Government.

Government Comments for Quality Of Product Or Service

Found this contractor committed to providing best possible products and services to government. Lightship Group's Project Management Team was easy to work with and was able to quickly mitigate any concerns identified by government (USCG) COTR or job inspectors.

Cost Control

0=Unsatisfactory 1=Poor 2=Fair 3=Good 4=Excellent 5=Outstanding

Rating: 4 - Excellent

There are no cost management issues and the Contractor has exceeded the contract requirements, achieving cost savings to the Government.

Government Comments for Cost Control

This contract was heavy with required condition found reports (CFR), which in turn necessitated several change requests and made careful cost control a must. Given the quality of workmanship performed by contractor, feel government received an excellent return on its investment.

Timeliness of Performance

0=Unsatisfactory 1=Poor 2=Fair 3=Good 4=Excellent 5=Outstanding

Rating: 4 - Excellent

There are no delays and the contractor has exceeded the agreed upon time schedule.

Government Comments for Timeliness Of Performance

Finished ahead of agreed upon timeline, at agreed upon price.

Business Relations

0=Unsatisfactory 1=Poor 2=Fair 3=Good 4=Excellent 5=Outstanding

Rating: 5 - Outstanding

The contractor has demonstrated an outstanding performance level that justifies adding a point to the score. It is expected that this rating will be used in those rare circumstances where contractor performance clearly exceeds the performance levels described as "Excellent".

Government Comments for Business Relations

Top notch! Found entire management structure committed to providing top quality products and services to government. Job site was frequently visited by senior management to ensure performance and answer any unresolved questions. Contractor was extremely responsive to COTR's requests and was able to quickly and amicably resolve any issue in question. Would highly recommend the government (USCG) continue its business relationship with this company.

Subcontracts

Are subcontracts involved ? Yes

Government Comments on Subcontracts

Satisfied with products and services provided by all subs.

Contractor Key Personnel

Contractor Manager/Principal Investigator
STARR, PETE

Government Comments for Contractor Manager/Principal Investigator

Vice President, Engineering: Experienced and knowledgeable in government contracts for ship repair,

maintenance and overhaul. Entire management structure under his leadership that COTR came into contact with seemed dedicated to providing quality ship repair and maintenance service to U.S.C.G. Personally visited job site on multiple occasions to provide oversight and ensure company met performance expectations.

Contractor Key Person
Aubin, Edward

Government Comments for Contractor Key Person
Operations Manager: Very affable and worked well with U.S.C.G. personnel. Seemed to have considerable knowledge of local Southeastern New England marine repair industry. Safety conscious and worked well with multiple government representatives to resolve questions regarding environmental compliance and clarification of specification for repairs.

Contractor Key Person
Petit, Chris

Government Comments for Contractor Key Person
Ship Superintendent: Provided day to day management of contract for duration of maintenance period. Demonstrated positive can do attitude towards completing the job correctly and on time. Maintained professional business contact/relationship with government representatives, COTR and job inspectors. Worked quickly to resolve problems or questions as they arose.

Small Business Subcontracting Plan

Did the contractor make a good faith effort to comply with its subcontracting plan consistent with the goals and objectives, reporting and other aspects of the plan? N/A
If this is a bundled contract, did the contractor meet the goals and objectives for small business participation? N/A

Government Comments on Small Business Subcontracting Plan
None entered - Contractor does not reply

Small Disadvantaged Business Goals

Did the contractor make a good faith effort to comply with its subcontracting plan consistent with the goals and objectives, for small disadvantaged business (SDB) participation, monetary targets for SDB participation, and required notifications? N/A

Government Comments for Meeting SDB Subcontracting Requirements
None entered - Contractor does not reply

Customer Satisfaction

Is/was the contractor committed to customer satisfaction? Yes

Government Comments for Customer Satisfaction

Using this contractor allowed the USCG to resolve multiple long standing maintenance needs aboard the CGC WILLOW. Provided good value for quality of work performed. Met customer expectations.

Project Officer/COTR

seth andersen
[REDACTED]
[REDACTED]

Contracting Officer

MILDRED FIGUERO
[REDACTED]
[REDACTED]

Contractor Representative

Peter Starr

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Internet Address: peters@lightshipgroup.com

Summary Ratings:

Quality of Product or Service Rating : 4

Cost Control Rating : 4

Timeliness of Performance Rating : 4

Business Relations Rating : 5

CONTRACTOR COMMENTS

Contractor Comments for Quality Of Product Or Service

Lightship has performed over 60 jobs on this vessel since its delivery, and strives to continue their quality controlled approach to all Gov't projects, large and small.

Contractor Comments for Cost Control

Contractor has elected not to comment

Contractor Comments for Timeliness Of Performance

Contractor has elected not to comment

Contractor Comments for Business Relations

Excellent relationship with the crew and Contracts personnel.

Contractor Comments on Subcontracts